

SPECIFIC COMPETITION TERMS

Viva brought to you by NZME Publishing Ltd has partnered *Dilmah Tea, Resplendent Ceylon and Singapore Airlines* (together, 'The Promoters') to give away a trip for two to Ski Lanka this year.

Entry is only open to New Zealand residents 18 years and older, but excludes employees (and such employees' immediate families) of the Promoters and agencies associated with the weekly giveaways.

Entries open 12am Wednesday 3rd October.

Entries close at 12am Wednesday 31st October.

Each entrant agrees that, if he or she wins a prize, his or her details (including name, suburb/town, and photo) may be published in Viva (print and/or online) and used for other publicity purposes.

How to Enter:

Entry into the Viva promotion requires all participants to complete the online entry form in full.

Prize details:

SIA will provide, for travel departing during the period from 01 November 2018 until 31 October 2019, 2 x Economy Class return air tickets on Singapore Airlines from Auckland, Wellington or Christchurch to Colombo. The below flights to be utilised within the relevant year stated below.

The provision of air travel tickets is subject to the following conditions:

1. The issue of tickets is subject to seat availability and preferred travel dates cannot be guaranteed.
2. Flights cannot be taken during peak travel periods between 09 December 2018 and 16 January 2019, 13 April and 28 April 2019, 06 July to 23 July 2019 or 28 September to 13 October 2019.
3. For travel utilisation, all request should be made as early as possible but must be made at least three months prior to the date of departure. Note, all booking requests are subject to seat availability and your preferred travel date cannot be guaranteed.
4. NZME or the prize-winner must pay all airport and Government taxes and charges where applicable.
5. Economy Class tickets are not upgradeable to Premium Economy Class or Business Class, unless the passenger wishes to do so at the passenger's own expense and the seats is available.
6. The tickets will only be issued if all sectors are confirmed.
7. NZME or the prize-winner is responsible for any costs incurred in transporting passengers to or from their selected airport of departure.
8. Once the tickets are issued, requests to change passenger names and/or travelling sectors will be subject to SIA's approval. If any change is approved, a charge of NZD75.00 per change will be levied per change and is payable by the passenger.

9. Notwithstanding any validity date on the ticket, all travel on tickets issued must be utilised in full by the following dates:
10. Allocation must be used in full by 31 October 2019

General conditions of travel

1. Travel is restricted to SIA operated services only.
 2. Passengers are expected to observe the following conditions as part of the utilisation of travel:
 3. Be neatly and appropriately attired when travelling;
 4. Not carry, on their person, in their luggage or carry-on baggage, any contraband or goods which are prohibited by the laws of Singapore or the country of their final destination, or goods which are unsuitable for carriage on a commercial aircraft; 1 observe all directions of SIA's ground staff and air crew at all times; 2 comply with the requirements of immigration and customs authorities in each country; and 3 comply with the laws of the jurisdiction they are visiting.
 5. Frequent Flyer mileage cannot be accrued on any of the travel.
 6. An excess baggage waiver will not be granted. Charges for excess baggage shall apply where a passenger seeks to carry more than their entitlement of luggage and shall be payable by the passenger.
 7. Without limiting clause 3.4 tickets are valid for the period specified on the ticket. Unused travel at the expiry of the validity period cannot be refunded or re-utilised. Once a journey commences (i.e. the point at which the first flight coupon is redeemed for travel), the utilisation of the commitment for free tickets is deemed to have been made against the provision stated above.
 8. Travel is not convertible to cash.
 9. 9 Passengers must hold valid passports with a minimum of 6 months validity at time of travel. Passengers must organise their own visas and requisite travel documentation (such as relevant valid international drivers' licenses) for trips and any visa or passport charges are their sole responsibility. SIA cannot be held responsible for the passenger being unable to participate in the travel due to visa or other restrictions. Any fines, penalties, payments or expenditures incurred as a result of such travel documents not meeting the requirements of any relevant authority will be the sole responsibility of the passenger. At all times, it will be the responsibility of the passenger to ensure that the passenger's passport is in order and that he/she has the necessary visa clearances to enter the country of destination and, if required, any transit point.
 10. Tickets are considered 'staff' tickets, thus passengers travelling will be subject to applicable staff priority grades and conditions of travel, including but not limited to: using staff check-in counters in Singapore, no lounge access, subject to dress code, no rerouting/hotel accommodation or meals in case of flight disruption, subject to on-load priority in case of overbooking.
 11. In the event of a missed connection resulting from a flight delay, passengers will be rebooked on the next available SIA operated flight to the same destination. In such cases, SIA will not be liable for any additional expenses incurred and/or the cost of alternate travel
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arrangements (i.e. outside of SIA operated flights) made by passengers as a result of the delay.

12. Tickets are not transferable and must be issued only in the correct name of the person travelling.

Resplendent Ceylon:

1. Our exclusion dates:
Hard Exclusion: 20th December - 10th January.
2. These are inline with the flight exclusion.
3. Accommodation subject to availability at time of booking.

STANDARD PROMOTION OR COMPETITION RULES

Definitions

'NZME' means all companies in the NZME Group including but not limited to NZME Holdings Limited, NZME Publishing Limited, NZME Radio Limited, GrabOne Limited and all brands and operating companies controlled by or associated with those entities.

The '**Promoter**' is NZME.

'**Disqualified Participants**' are:

- (a) all NZME employees, all employees of participating sponsors or promoters and/or advertising agencies and their Immediate Families;
- (b) all people under the age of 18 years where the prize incorporates air travel or any other element which would be illegal to supply to a person under the age of 18 years;
- (c) all people who have won a prize from the channel/station running this promotion in the last 14 days. If the previously won prize was valued at over \$1000 the winner must stand-down from entering for a period of 90 days.

'**Immediate Families**' include spouses, grandparents, parents, children, and grandchildren, whether by marriage, past marriages, remarriage, adoption, co-habitation or other family extension.

Entry

1. These Promotion or Competition Rules ('the **Rules**') apply to all NZME Promotions or Competitions (collectively the '**Promotion**') conducted on or off air and by means of any medium – online, radio, print, or a connected device. The Rules may change from time to time.
 2. If a particular Promotion has specific rules or terms ('the '**Specific Rules**') those Specific Rules will apply if there is any inconsistency with the Rules.
 3. Unless otherwise stated in the Specific Rules registration, entry or vote is limited to 1 per person. Where multiple registrations, entries or votes are acceptable, each must be made separately.
 4. Entry into the Promotion is deemed to be acceptance of the Rules and the Specific Rules and confirmation
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that the entrant has the necessary authority (for example from the bill payer or owner of a telephone) to enter the Promotion.

5. No purchase is necessary to win or participate in the Promotion, unless specified in the Specific Rules.
6. The Promotion is open to New Zealand Residents only. Disqualified Participants may not enter in the Promotion.
7. NZME reserves the right to exclude any person from participating in the Promotion on reasonable grounds.
8. NZME reserves the right to refuse to award any prize to an entrant who NZME decides (in its sole discretion) has violated the Rules (including the Specific Rules), gained unfair advantage in participating in the Promotion or won using fraudulent means.
9. By participating, entrants grant NZME exclusive permission to use their names, characters, photographs, videos, voices and likeness in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use.
10. All entrant personal details must be valid and up to date and will be held by NZME and may be used for the purpose of the Promotion and for future promotion and marketing purposes in accordance with NZME Privacy Policy (see www.NZME.co.nz) unless otherwise directed by contestants at the time of entry.
11. Personal information provided at the time of entry is presumed to be true and, in the case of text or email notification – active, through to and beyond the date of the Promotion's completion.
12. Where the Promotion involves texting, the following apply:
 - a) Standard sms text charges will apply, unless otherwise stated in the Specific Rules and will depend on the entrant's particular plan or agreement with their phone service provider;
 - b) Any form of automated text message is invalid;
 - c) The telephone number from which the entry was made will be stored in a database. The entrant has a two-business-day period from the time of entry to request removal from the database. If no request is made it is deemed acceptance that the information can be used for future promotion and marketing purposes; and
 - d) NZME takes no responsibility for text costs incurred after the Promotion has closed as stipulated in the Specific Rules.

Winning the Prize

13. Only the person who originally entered the Promotion can be awarded the prize (the 'Winner').
 14. The Winner will be determined in the manner set out in the Rules or the Specific Rules – if not specified then as determined by the Promoter who shall for this purpose be deemed the judge (the 'Judge').
 15. The Judge's determination of the Winner will be final and no correspondence will be entered into.
 16. The Winner will be notified by email, phone (voice or text), mail or in person and must be available for the preparation of all publicity that may be required by NZME. Where attempts to contact the Winner fail (eg when the Winner cannot be contacted by phone after three attempts or mail sent is returned) the Judge will select another winner. If, after successful notification, the prize is not collected within two months of being announced it will be regarded as forfeit. (Note: 3 attempts to contact the Winner will include individual calls to any numbers provided at the time of entry. However, should the prize's total worth equal less than NZD\$250 and be a live-to-air draw, only one failed attempt at contact will be acceptable before the Judge selects another winner.)
 17. The Prize is not redeemable for cash or transferable. No other family members, friends, office associates or any other person will be able to participate on the Winner's behalf. In the event that the Prize specified in the Competition becomes unavailable for any reason the Promoter may substitute a prize of like or equal value.
 18. Where the Winner is required to claim the prize in person, they must provide proper identification (eg driver's licence, passport, birth certificate). If the Winner is under the age of 18 years their parent or legal guardian must accompany the Winner or give their prior written consent to the award of the Prize.
 19. The Winner takes the Prize entirely at his/her own risk and indemnifies NZME in respect of any claim for any accident, injury, property damage or loss of life that may occur in connection with the prize. The Winner is responsible for all insurance, tax or other costs that may be associated with the Prize. Where the Prize has associated terms and
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conditions the Winner accepts the Prize subject to those terms and conditions and restrictions.

- 20.** Where the Prize includes air travel and/or accommodation, either international or domestic (the 'Travel Prize'):
- (1) the Winner MUST have valid documentation, including but not limited to valid passports and Visas, which meet the requirements of immigration and other government authorities at every destination.
 - (a) Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities (including any costs associated with delay, will be the sole responsibility of the Winner).
 - (b) When the Travel Prize includes travel to or through the United States, it is the Winner's responsibility when travelling into or through (transiting included) the United States under the Visa Waiver Program to apply for an Electronic System for Travel Authorisation (ESTA) no later than 72 hours prior to departure if required. The winner must visit the US Department of Homeland Security website and fill in the required information. The cost of the ESTA is the sole responsibility of the Winner.
 - (2) The Winner and their travelling companion (if applicable) must travel together at all times. The Winner is responsible for transport from their residence to their nearest international airport for flight departure and from their nearest international airport to their residence upon returning to New Zealand.
 - (3) Flight tickets are available on the regular scheduled services of each airline and are subject to seasonal embargos. The flight itinerary may have to be adjusted depending on the airline's departure city and their current flight schedule. Unless otherwise specified, the air travel is economy class.
 - (4) Any changes to travel dates or additional accommodation outside the travel period specified in the Travel Prize details, made by the winner, which incur additional costs, are to be paid by the Travel Prize winner.
 - (5) Unless explicitly stated in the Specific Rules, the Winner will be responsible for expenses including, but not limited to, spending money, meals, drinks, transport, laundry charges, activities, incidentals, taxes (excluding departure and any other flight associated taxes included within the Travel Prize), gratuities, services charges, passports, visas, travel insurance and all other ancillary costs associated with redeeming the Travel Prize. The Winner must obtain travel insurance to protect themselves against additional costs incurred in the event of unforeseen circumstances.
 - (6) The Travel Prize is not transferable or exchangeable and cannot be redeemed for cash. The Travel Prize must be taken as stated in the Specific Rules and no compensation will be payable if the Winner is unable to use the Travel Prize as stated. For the avoidance of doubt, if the Winner is, for whatever reason, unable to travel on a nominated date during this period, whether the failure was due to reasons beyond the Winner's control or otherwise, then the Winner will forfeit the Travel Prize.
 - (7) The Promoter makes no representation as to safety, conditions and other issues that may exist at any destination. International travel advice can be obtained from various sources, including government, local consular offices and the web site of the New Zealand Ministry of Foreign Affairs and Trade. The winner accepts the Travel Prize at their own risk.
 - (8) All travel is subject to the terms, conditions and restrictions of the Travel Prize service providers. Any travelling companion included in the Travel Prize (if applicable) accepts the Travel Prize subject to these terms, conditions and restrictions as if references to the Winner in the relevant clauses were to the travelling companion. The Winner and their travelling companion must sign a legal release, in a form acceptable to the Promoter in its absolute discretion, if requested by the Promoter.

NZME Responsibility

- 21.** NZME reserves the right to amend, vary, extend or discontinue a Promotion at any stage, for any reason.
 - 22.** NZME takes no responsibility for any inability to enter, complete, continue or conclude the Promotion due to equipment or technical malfunction, busy lines, inadvertent disconnection, texts with a misspelt keyword, texts to an incorrect shortcode, Force Majeure or otherwise.
 - 23.** To the fullest extent permitted by law NZME will not be liable for any loss or damage whatsoever (including but not limited to direct or consequential loss) or for personal injury as a result of Promotion entry or winning the prize.
 - 24.** Where the Prize is to be supplied by an entity outside NZME control and that entity fails, for whatever reason, to
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supply the prize, NZME has no responsibility for the provision of the Prize and is not obliged to provide an alternative Prize or to take legal action to require the Prize supplier to provide the Prize.

Acceptance

- 25.** Participation in the Promotion is deemed acceptance of these Terms and Conditions.
- 26.** If the Winner does not accept these Terms and Conditions the prize will be forfeited.