

## Specific Terms & Conditions

Viva brought to you by NZME Publishing Limited (“Promoter”) is offering you and a friend the opportunity to win a trip to the Urban Polo in Singapore (February 23 2019). To enter the draw, entrants must complete a form at Viva.co.nz and provide the following information – name, phone, email, and answer in 25 words or less ‘why they want to win the trip to the Urban Polo in Singapore’. All entries will be put in the draw to win the major prize.

The competition opens at 6am on 26 January, 2019 and closes at 5pm Sunday 10 February 2019 (The “Promotion Period”). NZME can change the Promotional Period at any time.

### **Mechanics:**

- At any time during the Promotion Period, Viva will prompt entrants to Viva.co.nz to register and win a trip to the Urban Polo in Singapore.
- The Prize winner will be randomly selected by the Promoter at the end of the Promotional Period and will be notified by an on-air call. If during the on-air call the Promoter believes, in the Promoter’s absolute discretion, that the entrant may use offensive or inappropriate behaviour or language, or the entrant does anything that may damage the reputation of the Promoter, the Promoter may disqualify the entrant from the Promotion and any Prize awarded by the Promoter will be forfeit.
- Participants grant the Promoter permission to use their name, photograph, voice and film recordings in which they appear, in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use. This includes the right to use on the Promoter’s websites, Facebook pages, on-air and other publications of the Promoter.

### **The Prize**

- A trip to Singapore for you and a friend to the Urban Polo Singapore (Includes return flights from the winner’s closest main city; Auckland, Wellington, Christchurch or Dunedin, 3 nights’ accommodation from February 21<sup>st</sup> – 24<sup>th</sup> 2019, tickets to the Urban Polo Singapore (23<sup>rd</sup> February) (“Travel Prize”).

### **Specific rules**

- All entrants (and if they win their selected travelling companion) must be 18+ years of age to be eligible to win.
  - Upon selecting a winning entrant, the Promoter will attempt to call the winning entrant a minimum of three times before the entrant forfeits the prize and the Promoter will select a new winner to award the Prize.
  - To claim the Prize, the Prize Winners must provide the Promoter with their valid home address, mobile phone number, confirmation of their eligibility i.e. copy of their New Zealand driver’s licence, passport or HANZ (R18 Card), and any other information required by the Promoter to award the Travel Prize. If this information is not provided within the time specified by the Promoter, the Prize Winner will forfeit their prize.
  - The Promoter takes no responsibility for any failure or delay in delivering the Travel Prize but will provide all reasonable assistance in cases where the Travel Prize is not received by the Prize Winner.
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- If the Promoter believes, the Winner may do something or not do something that may damage the reputation of the Promoter, the Promoter may disqualify the Winner from the Promotion and any Prize awarded by the Promoter will be forfeit.
  - The Promoter reserves the right to add and change the mechanics or the number of entries in the draw at any time.
  - The winner and travelling companion must be available to travel during February 20<sup>th</sup> to February 24<sup>th</sup> 2019. If they cannot travel on these dates, they forfeit the prize and the Promoter may select a new winner.
  - The winner and their companion will be responsible for any expenses in excess of the Travel Prize, including, expenses such as spending money, meals, drinks, transport, laundry charges, activities, incidentals, taxes (excluding departure and any other flight associated taxes included within the Travel Prize), gratuities, service charges, passports, visas, travel insurance and all other ancillary costs associated with redeeming the Travel Prize.
  - As noted in the General Terms to this Promotion, the winner and travelling companion are responsible for ensuring the correct documentation for entry into Singapore and must obtain travel insurance to protect themselves against additional costs incurred in the event of unforeseen circumstances.
  - The Winner and travelling companion will at times act responsibly so as to not to harm the reputation of the Promoter while taking up the Travel Prize. This includes observing standards of social responsibly while consuming alcohol.
  - The prize is not transferable or redeemable for cash, is not negotiable and may only be claimed by the Prize winner.
  - Once bookings are made, no changes are permitted.
  - The Winner and their travelling companion must depart and return on the same flight.
  - Travel service providers will be selected at the discretion of the Promoter. While the Promoter will endeavour to accommodate the requests of the winner, the Promoter reserves all rights to make the final bookings or the Prize will be forfeit.
  - The prize is subject to these Specific terms and conditions, the General terms and conditions below, all terms and conditions on all tickets and those of the participating airlines, service providers and venues.
  - Entry to any venues may be subject to the venue operator's conditions of entry. Any refusal of entry to the venue by the venue operators will be at the venue operator's sole discretion and no alternative prizing will be awarded in the case of refusal of entry. Event attendees who are intoxicated or under the influence of any illicit substance will be refused entry and may be removed from the premises.
  - By entering this promotion you hereby acknowledge the Promoter will provide your personal information to third party service providers for prize fulfilment.
  - Further Travel Prize conditions are set out in the General terms and conditions below.
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# STANDARD PROMOTION OR COMPETITION RULES

## Definitions

'NZME' means all companies in the NZME Group including but not limited to APN Holdings NZ Limited, NZME. Publishing Limited, NZME. Radio Limited, GrabOne Limited and all brands and operating companies controlled by or associated with those entities.

The '**Promoter**' is NZME.

'**Disqualified Participants**' are:

- (a) All NZME employees, all employees of Air NZ, Urban Polo and participating sponsors or promoters and/or advertising agencies and their Immediate Families;
- (b) All people under the age of 18 years where the prize incorporates air travel or any other element which would be illegal to supply to a person under the age of 18 years;
- (c) All people who have won a prize from the channel/station running this promotion in the last 14 days. If the previously won prize was valued at over \$1000 the winner must stand-down from entering for a period of 90 days.

'**Immediate Families**' include spouses, grandparents, parents, children, and grandchildren, whether by marriage, past marriages, remarriage, adoption, co-habitation or other family extension.

## Entry

1. These Promotion or Competition Rules ('the **Rules**') apply to all NZME Promotions or Competitions (collectively the '**Promotion**') conducted on or off air and by means of any medium – online, radio, print, or a connected device. The Rules may change from time to time.
  2. If a particular Promotion has specific rules or terms ('the '**Specific Rules**') those Specific Rules will apply if there is any inconsistency with the Rules.
  3. Unless otherwise stated in the Specific Rules registration, entry or vote is limited to 1 per person. Where multiple registrations, entries or votes are acceptable, each must be made separately.
  4. Entry into the Promotion is deemed to be acceptance of the Rules and the Specific Rules and confirmation that the entrant has the necessary authority (for example from the bill payer or owner of a telephone) to enter the Promotion.
  5. No purchase is necessary to win or participate in the Promotion, unless specified in the Specific Rules.
  6. The Promotion is open to New Zealand Residents only. Disqualified Participants may not enter in the Promotion.
  7. NZME reserves the right to exclude any person from participating in the Promotion on reasonable grounds.
  8. NZME reserves the right to refuse to award any prize to an entrant who NZME decides (in its sole discretion) has violated the Rules (including the Specific Rules), gained unfair advantage in participating in the Promotion or won using fraudulent means.
  9. By participating, entrants grant NZME, [Air NZ, Black Label Experience and Urban Polo NZ](#) exclusive permission to use their names, characters, photographs, videos, voices and likeness in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use.
  10. All entrant personal details must be valid and up to date and will be held by NZME and may be used for the purpose of the Promotion and for future promotion and marketing purposes in accordance with NZME Privacy
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- Policy (see [www.NZME.co.nz](http://www.NZME.co.nz)) unless otherwise directed by contestants at the time of entry.
11. Personal information provided at the time of entry is presumed to be true and, in the case of text or email notification – active, through to and beyond the date of the Promotion’s completion.
  12. Where the Promotion involves texting, the following apply:
    - a) Standard sms text charges will apply, unless otherwise stated in the Specific Rules and will depend on the entrant’s particular plan or agreement with their phone service provider;
    - b) Any form of automated text message is invalid;
    - c) The telephone number from which the entry was made will be stored in a database. The entrant has a two-business-day period from the time of entry to request removal from the database. If no request is made it is deemed acceptance that the information can be used for future promotion and marketing purposes; and
    - d) NZME takes no responsibility for text costs incurred after the Promotion has closed as stipulated in the Specific Rules.

## Winning the Prize

13. Only the person who originally entered the Promotion can be awarded the prize (the ‘**Winner**’).
  14. The Winner will be determined in the manner set out in the Rules or the Specific Rules – if not specified then as determined by the Promoter who shall for this purpose be deemed the judge (the ‘**Judge**’).
  15. The Judge’s determination of the Winner will be final and no correspondence will be entered into.
  16. The Winner will be notified by email, phone (voice or text), mail or in person and must be available for the preparation of all publicity that may be required by NZME. Where attempts to contact the Winner fail (eg when the Winner cannot be contacted by phone after three attempts or mail sent is returned) the Judge will select another winner. If, after successful notification, the prize is not collected within two months of being announced it will be regarded as forfeit. (Note: 3 attempts to contact the Winner will include individual calls to any numbers provided at the time of entry. However, should the prize’s total worth equal less than NZD\$250 and be a live-to-air draw, only one failed attempt at contact will be acceptable before the Judge selects another winner.)
  17. The Prize is not redeemable for cash or transferable. No other family members, friends, office associates or any other person will be able to participate on the Winner’s behalf. In the event that the Prize specified in the Competition becomes unavailable for any reason the Promoter may substitute a prize of like or equal value.
  18. Where the Winner is required to claim the prize in person, they must provide proper identification (eg driver’s licence, passport, birth certificate). If the Winner is under the age of 18 years their parent or legal guardian must accompany the Winner or give their prior written consent to the award of the Prize.
  19. The Winner takes the Prize entirely at his/her own risk and indemnifies NZME in respect of any claim for any accident, injury, property damage or loss of life that may occur in connection with the prize. The Winner is responsible for all insurance, tax or other costs that may be associated with the Prize. Where the Prize has associated terms and conditions the Winner accepts the Prize subject to those terms and conditions and restrictions.
  20. Where the Prize includes air travel and/or accommodation, either international or domestic (the ‘**Travel Prize**’):
    - (1) The Winner MUST have valid documentation, including but not limited to valid passports and Visas, which meet the requirements of immigration and other government authorities at every destination.
      - (a) Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities (including any costs associated with delay, will be the sole responsibility of the Winner).
      - (b) When the Travel Prize includes travel to or through the United States, it is the Winner’s responsibility when travelling into or through (transiting included) the United States under the Visa Waiver Program to apply for an Electronic System for Travel Authorisation (ESTA) no later than 72 hours prior to
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departure if required. The winner must visit the US Department of Homeland Security website and fill in the required information. The cost of the ESTA is the sole responsibility of the Winner.

- (2) The Winner and their travelling companion (if applicable) must travel together at all times. The Winner is responsible for transport from their residence to their nearest international airport for flight departure and from their nearest international airport to their residence upon returning to New Zealand.
- (3) Flight tickets are available on the regular scheduled services of each airline and are subject to seasonal embargos. The flight itinerary may have to be adjusted depending on the airline's departure city and their current flight schedule. Unless otherwise specified, the air travel is economy class.
- (4) Any changes to travel dates or additional accommodation outside the travel period specified in the Travel Prize details, made by the winner, which incur additional costs, are to be paid by the Travel Prize winner.
- (5) Unless explicitly stated in the Specific Rules, the Winner will be responsible for expenses including, but not limited to, spending money, meals, drinks, transport, laundry charges, activities, incidentals, taxes (excluding departure and any other flight associated taxes included within the Travel Prize), gratuities, services charges, passports, visas, travel insurance and all other ancillary costs associated with redeeming the Travel Prize. The Winner must obtain travel insurance to protect themselves against additional costs incurred in the event of unforeseen circumstances.
- (6) The Travel Prize is not transferable or exchangeable and cannot be redeemed for cash. The Travel Prize must be taken as stated in the Specific Rules and no compensation will be payable if the Winner is unable to use the Travel Prize as stated. For the avoidance of doubt, if the Winner is, for whatever reason, unable to travel on a nominated date during this period, whether the failure was due to reasons beyond the Winner's control or otherwise, then the Winner will forfeit the Travel Prize.
- (7) The Promoter makes no representation as to safety, conditions and other issues that may exist at any destination. International travel advice can be obtained from various sources, including government, local consular offices and the web site of the New Zealand Ministry of Foreign Affairs and Trade. The winner accepts the Travel Prize at their own risk.
- (8) All travel is subject to the terms, conditions and restrictions of the Travel Prize service providers. Any travelling companion included in the Travel Prize (if applicable) accepts the Travel Prize subject to these terms, conditions and restrictions as if references to the Winner in the relevant clauses were to the travelling companion. The Winner and their travelling companion must sign a legal release, in a form acceptable to the Promoter in its absolute discretion, if requested by the Promoter.

## NZME Responsibility

21. NZME reserves the right to amend, vary, extend or discontinue a Promotion at any stage, for any reason.
22. NZME takes no responsibility for any inability to enter, complete, continue or conclude the Promotion due to equipment or technical malfunction, busy lines, inadvertent disconnection, texts with a misspelt keyword, texts to an incorrect short code, Force Majeure or otherwise.
23. To the fullest extent permitted by law NZME will not be liable for any loss or damage whatsoever (including but not limited to direct or consequential loss) or for personal injury as a result of Promotion entry or winning the prize.
24. Where the Prize is to be supplied by an entity outside NZME control and that entity fails, for whatever reason, to supply the prize, NZME has no responsibility for the provision of the Prize and is not obliged to provide an alternative Prize or to take legal action to require the Prize supplier to provide the Prize.

## Acceptance

25. Participation in the Promotion is deemed acceptance of these Terms and Conditions.
  26. If the Winner does not accept these Terms and Conditions the prize will be forfeited.
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